

Coronavirus – (Covid-19) – Information Sheet 1 18th March 2020

Welsh Newton and Llanrothal Group Parish Council (PC) is developing a plan to support people in the village should they need help in the event of the virus affecting the village.

The purpose of this leaflet is to:

- Tell you about the plan
- Ask for your details now, if you wish to give them
- Seek volunteers to undertake the various tasks contained in the plan
- Ask you to let us know of anything else we should include in the plan
- Provide contact information

The Plan

The plan is still being developed but at this stage it is envisaged that villagers in need will be helped in the following ways:

- Support those who have been told by the NHS to self isolate by:
 - Maintaining regular contact via telephone or email
 - Doing their shopping for food/essential items and delivering it to their homes
 - Collecting their prescriptions and delivering them to their homes
 - Looking after their pets and livestock if they are unable to do so themselves
- Provide timely information to Parishioners, using the Parish website with links to NHS 111 or Herefordshire Council's, where appropriate.
- Provide written information to those without internet access. If you are self isolated this will be delivered to your door.
- Keep in contact on a daily basis (by phone or email) with anyone who is self isolating to make sure they are ok and don't need medical attention and providing a number they can call if they need anything.
- Keep in contact with anyone who lives alone and chooses to self isolate to avoid catching the virus.

It is expected that the plan will continue to be refined in the light of experience and receipt of additional information.

Information about you

If you think you may wish to receive help and you are willing to provide the information now, the following would be of great help in planning and effective delivery of services:

Name – First name, Surname

Age group e.g. 50's, 60's

Home address

Tel. Nos.

Email address if you have one

Anything else relevant that you would like us to know

All personal information will be kept strictly confidential and managed according to the PC's data protection policy.

If you don't want to provide information now you can still seek help at a later date.

Please let us know if you:

- Have been told to self isolate by NHS 111
- Have tested positive for the virus
- Live alone and have decided to self isolate to avoid catching the virus

Volunteers

We are seeking volunteers for the following roles:

- Act as a point of contact. The service will be from 9am to 6pm every day including weekends – 5/6 people needed
- Maintaining a database of contact information – One person – the Clerk
- Taking orders for shopping, prescription collecting etc. – A rota of 2/3 people
- Doing shopping, prescription collection etc. and delivering to the individual(s) home. No physical contact would be required. A rota of 5/6 people
- Making daily contact with self isolated villagers by phone or email, to check that they are OK. – 5/6 people

If you would like to volunteer for any of the above roles please **contact the clerk – Emma Thomas on clerk@wnlgpc.org.uk or 01885 490414**

Volunteers will be covered by the PC's insurance but this does not include vehicle insurance.

We are currently investigating which, if any, roles will require CRB checks.

Anything else we should be doing

Please let us know by via the contact information above.

Contact information

To seek help please ring **01885 490414**

Regular updates will be posted on the village website www.wnlgpc.org.uk. And via the parishioner email group. **If you wish your email to be added to this list please contact the clerk.**

If you don't have internet access and would like written updates, please let us know on the contact information number.

Welsh Newton and Llanrothal Group Parish Council