Forest of Dean & Herefordshire

Bus Service Review 2019

The bus routes that we operate across the Forest of Dean and into Herefordshire haven't altered much in recent years. However, our customers travel patterns have changed, and each year we see people use the buses in different ways with some services seeing fewer passengers.

It's now time for us to respond to these changing travel patterns and reflect recent customer feedback to adapt our network to the needs of the Forest community in 2019 and beyond. These routes are run almost entirely on a commercial basis without subsidy, however we need to ensure that they remain sustainable so that we can continue to invest.

We ask for your feedback on our proposals for a new bus network to be introduced this summer. The enclosed map illustrates where our buses will go and how frequently they run. You'll notice that we haven't shown detailed timetables, as those decisions can only be made once we've determined, with your feedback, where buses go. The new routes have already been influenced by previous customer comments about our network and connectivity across the Forest. We now need your detailed suggestions about these proposals, letting us know how our ideas may affect the journeys that you can, or cannot, currently make by bus.

Tell Us What You Think

We'll be holding question and answer sessions across the Forest of Dean at the beginning of March. You can also contact us by post, email and telephone — all contact details are on the back of this leaflet. Whilst we may not be able to respond individually to each comment or suggestion received, everything you say will help us finalise our proposals for later in the year.

You can come and talk to us at the following times:

Lydney Bus Station 04 March 2019 1000 – 1400 Cinderford Triangle 05 March 2019 1000 – 1400 Colored Square 07 March 2019 1000 – 1400

What happens next?

Our consultation will close on 31 March 2019. We'll then finalise our plans and prepare detailed timetables ready to start in the summer. We'll be sharing our final decisions by early July so that you'll have time to understand how the new routes and timetables will affect you ahead of their introduction.



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